

# MFR COURSE SCHEDULE

## APRIL 2008 – MARCH 2010

<b>MFR 100 - INTRODUCTION TO MANAGING FOR RESULTS (3 DAYS)</b>		
<u><b>2008</b></u> FEBRUARY 19, 20, 21 JUNE 3, 4, 5 SEPTEMBER 10, 11, 12 DECEMBER 9, 10, 11	<u><b>2009</b></u> FEBRUARY 10, 11, 12 MAY 6, 7, 8 JULY 7, 8, 9 NOVEMBER 17, 18, 19	<u><b>2010</b></u> JAN 12, 13, 14 APRIL 7, 8, 9 JUNE 22, 23, 24 SEPTEMBER 14, 15, 16
Additional classes will be scheduled as needed.		
<b>MFR 200 – DEVELOPING STRATEGIC GOALS, OBJECTIVES, AND STRATEGIES (1 DAY)</b>		
TBA Classes will be scheduled as needed.		
<b>MFR 201 - MECHANICS OF DEVELOPING PERFORMANCE MEASURES (1 DAY)</b>		
TBA Classes will be scheduled as needed.		
<b>MFR 202 - COLLECTING AND INTERPRETING PERFORMANCE DATA (2 DAYS)</b>		
TBA Classes will be scheduled as needed.		
<b>MFR 220 – MANAGING WITH MFR (1 DAY)</b>		
TBA Classes will be scheduled as needed.		
<b>MFR 250 – IMPROVING BUSINESS PROCESSES TO ACHIEVE OUTCOMES (2 DAYS)</b>		
<u>August 7 &amp; 8, 2008</u>  Additional classes will be scheduled as needed.		

**MFR 300 – ACTIVITY BASED COSTING (2 DAYS)**

TBA

Classes will be scheduled as needed.

**MFR 301 - SURVEYS AND DATA ANALYSIS (2 DAYS)**

TBA

Classes will be scheduled as needed.

**MFR 303 – FACILITATING YOUR AGENCY’S STRATEGIC PLANNING TEAM (1 DAY)**

TBA

Classes will be scheduled as needed.

**MFR 304 - DATA ANALYSIS AND MANAGEMENT USING SPSS (1 DAY)**

TBA

Classes will be scheduled as needed.

**MFR 306 – ANALYZING DATA IN EXCEL (1 DAY)**

TBA

Classes will be scheduled as needed.

**MFR 310 – PREPARING YOUR AGENCY FOR A PERFORMANCE MEASUREMENT AUDIT (1 DAY)**

[October 9, 2008](#)

[December 2, 2008](#)

Additional classes will be scheduled as needed.

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TBA

Classes will be scheduled as needed.

**MFR 316 – MFR REFRESHER (1 DAY)**

TBA

Classes will be scheduled as needed.

**MFR 317 – ENSURING DATA INTEGRITY (1 DAY)**

July 10, 2008

October 29, 2008

Additional classes will be scheduled as needed.

**MFR 320 – HOW TO AUDIT YOUR AGENCY’S PERFORMANCE MEASURES: A COURSE FOR INTERNAL AND LEGISLATIVE AUDITORS (1 DAY)**

TBA

Classes will be scheduled as needed.

**MFR 400 – INTEGRATING CQI WITH MFR (1 DAY)**

TBA

Classes will be scheduled as needed.

**MFR 410 – CONTINUOUS IMPROVEMENT FOR PERFORMANCE EXCELLENCE (2 DAYS)**

TBA

Classes will be scheduled as needed.

**MFR 600 – USE OF MFR IN THE FORMULATION OF BUDGET REQUESTS (1 DAY)**

Registration, dates and location for this course are scheduled through DBM upon agency request.  
Please contact Rachel Monks on 410-260-7537 for more information.